MEDIA RELEASE

OFFICE OF COUNTY MAYOR GLENN JACOBS

400 Main Street, Suite 615, Knoxville, TN 37902

FOR IMMEDIATE RELEASE: Oct. 20, 2021

Contact: Mike Donila 306-1177 cell
Abbey Harris 215-4579 office 705-1681 cell

Mayor Jacobs' Small Business Series Features Engert Plumbing & Heating

KNOXVILLE, Tenn.— Knox County Mayor Glenn Jacobs interviewed Donna Johnson, owner of Engert Plumbing & Heating, as part of his small business series.

Each week, the Mayor conducts interviews with small business owners, offering them the opportunity to talk about what they do; highlight their work; and share any future plans. A new vignette runs each Wednesday on the county and Mayor's social media platforms. This month, the series focuses on anchor businesses across the county.

Engert Plumbing & Heating, a family business established in 1891, focuses on customer service, quality workmanship, project management, plumbing, HVAC, mechanical, fabrication, and more. It's also the oldest "plumbing shop in Knox County," according to its owner.

"Engert Plumbing & Heating was started by the 21-year-old son of a German immigrant," Johnson said. "They had come to Knoxville from Wartburg and been in the plumbing business in Germany and first thing they did was lay the pipe on Gay Street, which was a dirt road at the time. And from that it has just progressively grown and grown."

During the interview the Mayor and Johnson talked about the value of employees and the importance of the Plumbing-Heating-Cooling Contractors, a national association that provides apprenticeship schooling.

To hear more of what was said, check out the video.

###